



Inspire

Culture | Learning | Libraries

Inspiration and impact Review of 2018/19





Our vision is to inspire people across Nottinghamshire to read, learn and enjoy culture.

This review gives you an insight into our work, and highlights some of our innovative projects and

services. We continue to deliver reliable, inclusive and customer centred services, available day-in, day-out across our 66 buildings and 4 mobile vehicles.

The last year has been one of consolidation, change and considerable success.

Our music service, following a significant change to its operating model, is now secure and starting to see growth in demand. The library-based Arts Council England funded National Portfolio Programme completed its first year. We met all our targets in delivering an innovative programme of cultural activities for children and young people.

Offering excellent and inclusive customer service is core to our approach. We were re-accredited with the Customer Service Excellence standard, which highlighted the development of Ask Inspire as a significant service improvement. We were also pleased to gain re-accreditation to the MATRIX standard, and our Adult and Community Learning Service was a finalist in the TES Further Education Awards for Provider of the Year. We were also awarded a Design Business Association award with New English Design for the work we undertook to modernise Beeston Library.

The County Council continue to modernise the library service and during the year we refurbished Edwinstowe Library to include more activities, a wider range of books, new opening hours and a learning programme. A new Cotgrave Library was opened as part of a town centre re-development. The new

library has extended its opening hours and hosts a contact point for council services in partnership with Rushcliffe Borough Council. We are now planning a major refurbishment of one of our oldest libraries at Retford.

Our three-year partnership with the National Youth Choirs of Great Britain has developed high quality singing opportunities for young people across Nottinghamshire. This has resulted in a resurgence in singing in our schools, supported a local young singer to be part of the National Youth Choir and helped us establish our very own choir called Inspired Voices.

Our staff are key to our success. Being friendly, professional and consistent in our customer service is a core part of who we are. This review would be quite a boring read without all their creativity, commitment and hard work.

We will be working on developing our membership and engagement opportunities over the coming year to harness the support of our 60,000+ Inspire members. If you want to offer support, volunteer or help, visit the Get Involved page on our website or email volunteer@inspireculture.org.uk

I hope you find this review informative and that it inspires you to get involved as a customer, learner, Inspire member or a volunteer.

Our contact details are on the back page, or visit inspireculture.org.uk. We are always pleased to hear from you!

Peter Gaw
Chief Executive Officer

Inspiring the people of Nottinghamshire and making an impact

Our mission is to inspire people to read, learn and enjoy culture – through our many services and initiatives we make a real difference to individuals and communities.



"We get to feed her treats and she helps me concentrate, which helps me to read."

#feelingpawsitive



"I loved discovering new authors and trying new genres. It also made me read more, and read books that I wouldn't normally choose."

#feelingchallenged



"The Access to HE course has really helped me and I've come a long way. I'm going to NTU to do BA (Hons) Law. It's thanks to everyone at Inspire that has supported me."

#feelingthankful



"It proves that despite having a disability, you can play music, it's a real encouragement. It has helped me appreciate myself and Inspire who are grateful for the work I'm putting in."

#feelingappreciated



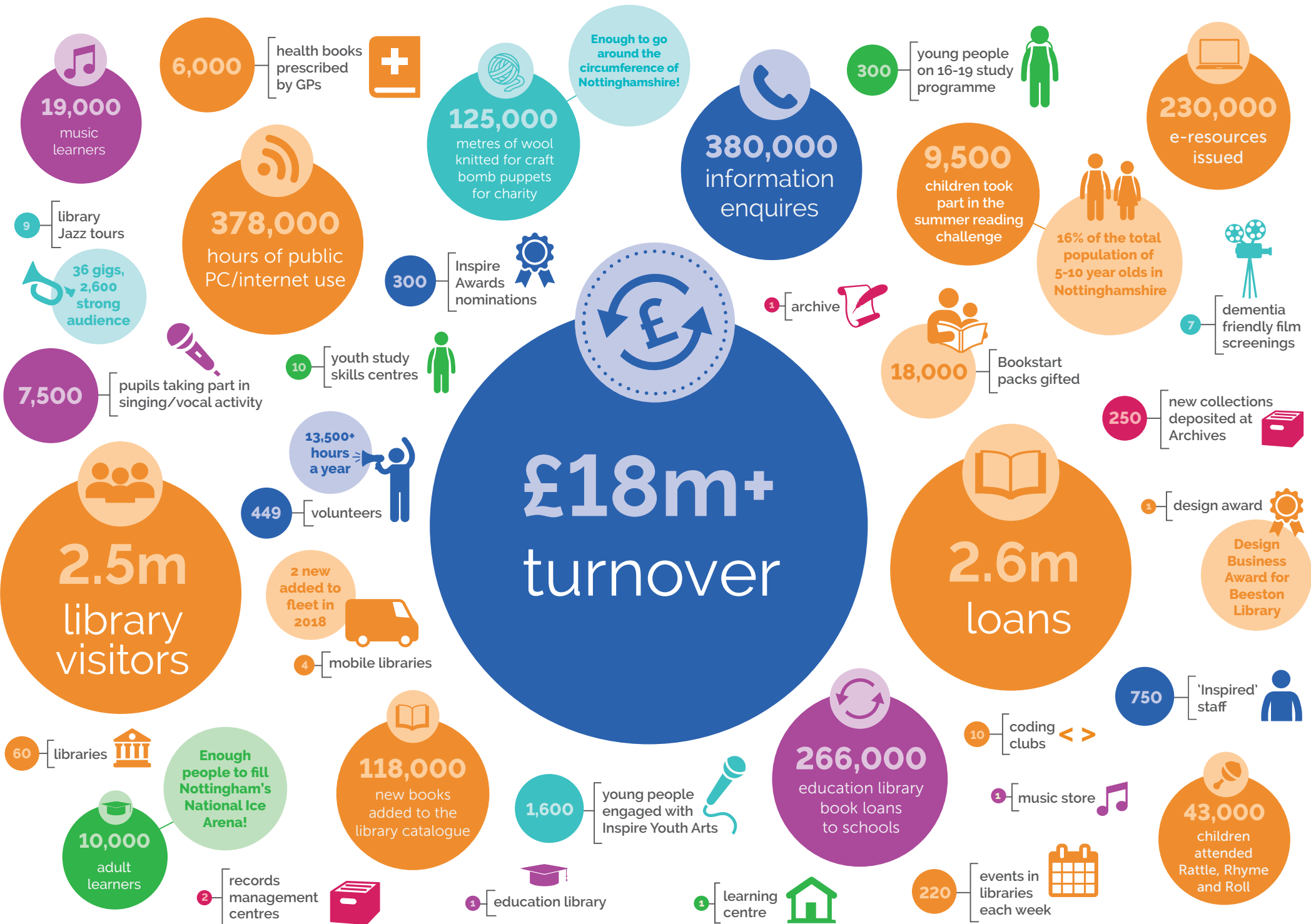
"Invaluable - many people who would otherwise have difficulty accessing the Library service are able to borrow books and meet neighbours and chat."

#feelingpartofacommunity

Access inspiring video content behind these stories and more



Or visit
[inspireculture.org.uk/
annualreview1819](https://inspireculture.org.uk/annualreview1819)



Inspiring the people of Nottinghamshire and making an impact

"You've got everyone around you to build confidence and you get access to new people and genres of music."

#feelingawesome



"The combination of dance and projection - that's down to Inspire. It has helped us develop and grow as a crew."

#feelingproud



"Learning new things, being able to be more confident. I've made new friends. I feel like I've changed, I'm more confident and I can move on with my future now and start a career."

#feelingambitious



"The feedback from staff and children has been really good! The connection and partnership between Inspire and our schools just keeps getting better and better."

#feelingcreative



"For the first time in my life I feel a connection to my roots and heritage, and just want to learn more."

#feelingconnected



"It's community, its socialising, it's the heart of the village. It's for everybody, it's the hub of the village."

#feelingloved



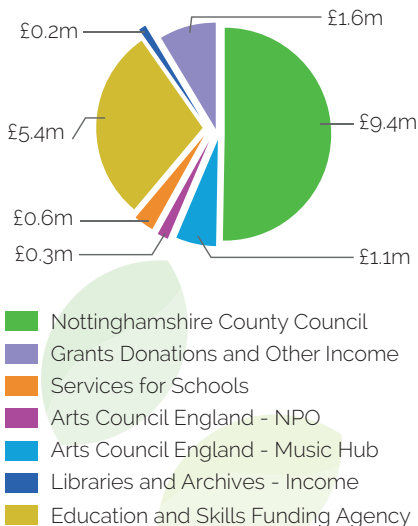
Our Finances

The majority of funding for Inspire services comes from public funding. Nottinghamshire County Council is the main funder for Libraries, Archives and Cultural services. The Education and Skills Funding Agency (ESFA) and the Arts Council England (ACE) also fund specific areas of delivery. During 2018/2019, an additional £0.5M of cultural and learning funding has been secured to deliver specific projects in Nottinghamshire.

Expenditure and Funding

During 2018/2019 expenditure amounted to £18.4M with the Society achieving a small surplus. For 2019/2020 the contract sum from the County Council amounts to £9.4M. The total turnover of Inspire is estimated to be £18.5M.

Funding and income comes from:



Investment - one off

The County Council continues to modernise the library service and will spend £1.5M during 2019 and 2020 updating ICT and refurbishing Retford Library.

Accreditation






Inspire continues to achieve recognition and accreditation from a number of external bodies covering many of our services:



Governance

Inspire – Culture, Learning and Libraries (Midlands) is a community benefit society with charitable status. Inspire is registered with the Financial Conduct Authority (registered number 7139).


The main board is made up of 12 Directors; four Community Directors (elected by our members), two County Council nominated, four co-opted, one Staff Director (elected by staff members) and the Chief Executive Officer. There are sub-committees in the following areas:

-  Audit and Finance
-  Development
-  Learning and Skills
-  Music, Heritage and Culture
-  Staffing and Standards.

Our services and how to contact us

Contact us, like, tag and share

#BeInspired

 inspireculturenotts

Ask Inspire

01623 677 200

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Education Library Service

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elsg@inspireculture.org.uk

 @InspireELS

Inspire Adult and Community Learning

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 Inspire Learning

 @Learn_Inspire

Inspire Culture team

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 Inspire Arts and Culture

Inspire HQ

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Inspire Learning 16-24 Study Programmes

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Inspire Libraries

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 @NottsLibraries

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 Inspire Music

Inspire Youth Arts

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iya@inspireculture.org.uk

 Inspire Youth Arts

 @InspireYthArts

 inspireyoutharts

Media Enquiries

media@inspireculture.org.uk

Nottinghamshire Archives Enquiries

0115 958 1643

Conservation

0115 977 4769

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 @InspireArchives

Nottinghamshire Music Hub

0115 977 3206

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 @nottsmusichub

Volunteering enquiries

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working with

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